

Grievance and Complaints Committee Summary - Update

As of Apr 29th, 2010.

(Last report – November 17th, 2009)

- The grievance committee met on April 29th 2010 to go over, in some detail, the grievances and complaints that have been resolved or have arisen since late last year;
- No motions or votes were required and the following information is the summary of the items discussed:

Statistics

Complaints active: **3**

Complaints closed (since last report): **3**

Grievances active: **3** (Including one (1) Human Rights Tribunal Case)

Grievances closed (since last report - November 2009): **3**

Other issues:

- Incidents of bullying being documented;
- Calls after hours: resolved;
- Return to work situations being monitored closely.

Next meeting of committee:

Tentatively set - prior to the end of May, 2010.